



September 15, 2003

Mrs. Loii Loudd

Henderson, NV 89074

Dear Mrs. Loudd:

Thank you for your recent letter commending the excellent service from Mike at Sunset Auto Imports.

We appreciate your taking the time to write a letter to acknowledge a job well done. We are pleased to know of their professional and courteous service. Our goal at AAA under the Approved Auto Repair Program is to only recommend the best of repair facilities to our AAA Members.

I'll make sure your kind words are shared with Sunset Auto Imports.

Sincerely,

A handwritten signature in black ink, appearing to read "Steve Craig".

Steve Craig
Automotive Services
Regional Manager AAA Nevada

cc: Sunset Auto Imports