

Billy and Verny Devlin

Anacortes, WA 98221-4445

"October 28, 2003"

Sunset Auto Imports Service
1300 N. Boulder Hwy. Suite E
Henderson, NV 89015

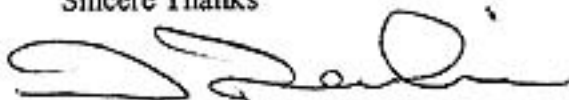
(Reference Invoice 011375)

Just wanted to express my appreciation for your outstanding service when I was visiting friends in Henderson and had a problem with my Explorer. I had a gasoline leak and dropped in at your place partly because you were a recommended AAA garage and partly because I have a friend in Henderson who had heard good things about your company. I spoke with your Service Advisor Mike Devine and your service technician, Russell Mueller found the problem, the vent line had come off the fuel vapor canister.

Not only did you promptly take care of the situation but you didn't charge me for it. We hear so many stories of rip-off garages that is nice to know that there are people like you guys around. You could have just as easily told me it was a complicated problem requiring costly repairs.

Thank you so much for your honesty and prompt service. My friend in Henderson was also impressed and I know he will be coming first to you for his auto repairs. I am passing on my comments to the AAA rep in your area.

Sincere Thanks



Billy Devlin